



Whole Goods Warranty

See operator's manuals of individual products for specific warranty descriptions. Attached is the standard Art's-Way "Limited Warranty Policy". Art's-Way Manufacturing reserves the right to modify its product warranty at any time without prior notice.

Parts Warranty

Art's-Way Manufacturing Co., Inc. warrants that we will replace, F.O.B. Armstrong, IA, or repair, excluding labor, as Art's-Way elects, without charge, any genuine spare part purchased from Art's-Way which is defective in material or workmanship within ninety (90) days of installation date. This warranty applies to parts that, in Art's-Way's judgment, prove to be defective in wither material or workmanship. (No labor on parts warranty)

Parts Return

All parts or assemblies replaced under the above whole goods or parts warranties must be held for inspection for ninety (90) days, or until credit has been issued, or a claim has been returned to the dealer. When a claim is returned to the dealer with instructions to return or hold the part for inspection, parts must be handled as instructed or the claim may be denied.

Warranty Claims and Payment

All Requests for warranty payment must be made to Art's-Way Manufacturing on a properly completed warranty form, as shown at the end of this section. All areas must be completed and typed as described.

Warranty Claim Number

Your warranty claim has a pre-assigned reference number. Never change the claim number of Page 1 on the claim. If additional pages are required to file a claim, the pre-assigned claim number should be crossed out on the subsequent pages and the claim number from the first page should be typed in. In this case, page numbers should be listed as "1 of 3," "2 of 3" and "3 of 3" (or however many pages your claim requires).

Dealers Name and Address

The dealer's full name, address and zip code must be typed in this area.

Date

The date the warranty claim form is being prepared

Customers Name and Address

The Customer's full name, address and zip code must be typed in this area. If warranty is for parts warranty on a customer's machine, enter customer name as above and note "Parts Warranty" in the cause and description of failure area.

Model

The model number as it appears on the serial number plate or as it would appear on the whole goods billing, including all pertinent numbers and letters.



Serial Number

The serial no. as it appears on the serial number plate must be typed in this area.

Scale Serial Number (Scale indicators only)

The serial no. as it appears on the serial plate of the scale indicator must be typed in this area.

Date Delivered

Type in the original date the product was retailed to the customer.

Date of Failure

Type in the actual date of repair performed for which reimbursement is requested on this claim.

Hours / Acres

Supply actual or estimated hours, acres or other measures which will indicate the amount of usage the unit has had since it was retailed to the customer.

Warranty Card Submitted

Select yes or no if warranty registration was submitted to Art's-Way Manufacturing at time of retail.

Opinion of Possible Cause or Failure

Clearly explain what caused the warranty-covered failure including description of key part(s) numbers that failed and the repairs performed.

Invoice No. of Warranty Parts

Provide invoice number(s) of repair parts purchased from Art's-Way Manufacturing that were used to perform the warranty repair.

Qty.

Enter the quantity of each part used.

Part No.

Enter the part no. used as it appears in the parts book or as corrected, if superseded.

Description

Enter the description of the part used.

Unit Price

Enter the each list price of the part used.

Net Amount

Enter the dealer net amount with all discounts deducted

Net Total

Total quantity used times net amount for the total line item.

Warranty Labor



Provide total hours required to perform warrantable repairs. List hourly shop rate and extend total. Hours should not include any travel time, service call charges, or overtime premiums.

Total Parts

Total all parts used for warrantable repairs.

Total Labor

Total all labor performed for warrantable repairs.

Total Credits

Total dollars claimed for warrantable repairs.

Customer Signature

Signature of customer acknowledging repairs performed under warranty policy

Dealer Signature

Authorized dealer signature must appear in this area. Do not type the signature

Art's-Way Representative Signature

Signature by Art's-Way Manufacturing for approval or denial of warranty claim. Prior written approval is required on all warranty claims exceeding \$1,000.00.

Filing the claim

Claim must be typed, complete and signed for approvals.

Retain the dealer (canary) and Customer (pink) copies and return the front (white) copy to:

Art's-Way Manufacturing Co., Inc.

Warranty Department

5556 Hwy 9 West

PO Box 288

Armstrong, IA 50514-0288

Claims will be reviewed for acceptance or denial and once approved a credit will be issued to the dealers account.